

SHIPPING POLICIES

If you need to send us an order other than via FTP, you can mail your orders to us FREE through the U. S. Postal Service. Prepaid U.S.P.S. mailing envelopes, labels, and boxes are supplied Free upon request.

GROUND SERVICE

Orders under 5lbs are returned FREE via GROUND service of our choice. However, due to increased delivery and fuel surcharges by the carriers, outbound packages weighing 5lbs or more and/ or containing print sizes 12x24 up to 20x30 will be billed a carrier fee of \$5.50 per package. Print sizes 24x30 up to 30x40 will be invoiced at carrier cost.

Residential delivery fee of \$2.30 per package and in some circumstances an out of area fee of \$2.30 may apply. These are additional fees charged by the delivery carriers.

2 Day Service

Orders are returned to you via 2 day service for only \$3.25 per package. The charge for orders weighing 5lbs or more and/or with print sizes 12x24 up to 20x30 is \$7.25 per package. Orders with print sizes 24x30 up to 30x40 are invoiced at carrier cost. Signature required service is available at \$3.00 per package. We pay most of the actual cost and you get a great deal. These service are not available in some parts of the country. **United Parcel and Fedex air service are available at cost.**

Orders returned to us as “undeliverable” will be invoiced the shipping cost to reship in addition to a \$20.00 handling fee.

Damaged Shipments

Keep the entire order and the complete package as you received it. Call us immediately for instructions on filing a claim with the delivery service and procedures on remaking the order at no charge. North American assumes responsibility for damage to outbound shipments only.

LIMIT OF LIABILITY

Submitting any tangible or electronic media, image, data, file, card, disc, device, film, print, slide or negative for any purpose, such as processing, printing, duplication, alteration, enlargement, storage, transmission, or other handling, constitutes an AGREEMENT that any loss or damage to it by NORTH AMERICAN PHOTO INC, subsidiary or agents, even though by our negligence or other fault, will only entitle you to replacement with an equivalent quantity/size of unexposed photographic film or electronic media, and processing of the replacement media. Except for such replacement, our acceptance of the media, image, data, file, card, disc, device, film, print, slide or negative is without other liability, and recovery for any incidental or consequential damages is excluded. No express or implied warranty is provided.

ALL PRICES AND SERVICES ARE SUBJECT TO CHANGE WITHOUT NOTICE.

